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**Emad M. Kamhawi (PhD)**

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**CURRICULUM VITAE**

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# Emad Mohamed El-Sagheer Ali Kamhawi

Professor of Business Administration, &  
Dean of Faculty of Technology & Development., Zagazig University, Egypt

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*Date of Birth:* September 7<sup>th</sup>, 1963  
*Nationality:* Egyptian  
*Marital Status:* Married with two children  
*Academic Rank:* Professor of Business Administration  
*University Position:* Associate Dean for Community Services & Environment Development



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e.kamhawi@gmail.com

## Education:

- Ph.D., Management Information Systems, University of North London, UK, 1999
- Postgraduate Certificate in International Business, University of Illinois, Urbana-Champaign, Illinois, USA 1995
- Master's Degree (M.Phil.), Business Administration, Suez Canal University, Egypt 1991
- Bachelor Degree in Business Administration, Faculty of Commerce, Cairo University, Egypt 1985

## Awards:

- The Academy of Scientific Research and Technology (ASRT) Award for Knowledge Management and Informatics in 2012 (Professor Dr.\ Shawki Salem Award)
- Zagazig University Encouragement Award for Social Sciences 2013
- Zagazig University International publication– 2013
- Zagazig University International publication– 2014

## Academic and professional appointments:

- **Dean** of the faculty of Technology & Development., Zagazig University, Egypt , during the period (January 2019 — present
- **Associate Dean** for Community Services & Environment Development, faculty of Technology & Development, Zagazig University, Egypt , during the period (October 2011 – February2013 & since March, 2017 - 2019
- **A chairperson of the department** of Management Sciences the Efficient Productivity Inst.-Zagazig University, since August, 2010 - October, 2011.
- **Professor of Business Administration**, department of Management Science, the Efficient Productivity Institute-Zagazig University, since May, 2011.
- **Associate professor**, department of Management Sciences, the Efficient Productivity Institute-Zagazig University, since March, 2006.
- **Assistant Professor**, department of Information Systems, Faculty of Information Technology, University of Bahrain, September 2002-Sept. 2009.
- **Lecturer**, Department of Managerial and Economic Sciences, the Efficient Productivity Institute-Zagazig University, 1999 - 2006 (was on leave since September, 2002 – Sept. 2009)
- **Visiting Lecturer** (PT) in the School of Informatics and Multimedia Technology, University of North, London, UK.,1995 – 1999
- **Assistant Lecturer**, Efficient Productivity Institute, Zagazig University, Zagazig, Sharquia, Egypt,1991 – 1995
- **Teaching Assistant**, Efficient Productivity, Zagazig University, Egypt,1986 – 1991

## Publications:

### Published refereed international journal papers:

1. Kamhawi, Emad M. (2012), " Knowledge Management Fishbone: Towards A Standard Framework of Organizational Enablers and Performance ", *Journal of Knowledge Management*, Vol. 16 No 5, pp 808-828.
2. Kamhawi, Emad M. (2011), "IT and non-IT factors influencing the adoption of BSC systems: a Delphi study from Bahrain", *The International Journal of Productivity and Performance Management*, Vol. 60 No 5, pp 474-492.
3. Kamhawi, Emad M. (2011), "Factors influencing Knowledge Management and performance: A Multistage Approach ", *Scientific Magazine of Economics and Commerce Quarterly*, (Ain Shams University-Egypt), (forthcoming).

4. Kamhawi, Emad M. (2010), "The Three Tiers Architecture of Knowledge Flow and Management Activities", *Information and Organization*, Vol. 20 No 3-4, pp 169-186.
5. Kamhawi, Emad M. and Gunasekaran, Angappa (2009), "ERP systems implementation success factors: IS and non-IS managers perceptions", *International Journal of Business Information Systems*, Vol. 4 No 6, pp 688-704.
6. Kamhawi, Emad M. (2008), "Enterprise resource planning systems adoption in Bahrain: motives, benefits, and barriers", *Journal of Enterprise Information Management*, Vol. 21 No 3, pp 310-334.
7. Kamhawi, Emad M. (2008), "System Characteristics, Perceived Benefits, Individual Differences and Use Intentions: a Survey of Decision Support Tools of ERP Systems", *Information Resources Management Journal*, Vol. 21 No 4, pp 66-83.
8. Kamhawi, Emad M. (2008), "Examining the Factors Affecting Project and Business Success of ERP Implementation", in Gunasekaran, Angappa, (ed.), *Global Implications of Modern Enterprise Information Systems: Technologies and Applications*, IGI Global, pp. 1- 16.
9. Kamhawi, Emad. (2008)," Determinants of Bahraini managers' acceptance of business process reengineering", *Business Process Management Journal*, vol. 14 No. 2, pp. 166-187.
10. Kamhawi, Emad M. (2007), "Critical Factors for Implementation Success of ERP Systems: An Empirical Investigation from Bahrain", *International Journal of Enterprise Information Systems*, Vol. 3 No. 2, pp.33-48.

**Published refereed regional journal papers:**

11. Kamhawi, Emad M. (2010), "Moral Beliefs, Individual Differences, Copyrights Laws and Software Piracy: An Empirical Investigation from the University of Bahrain", *Journal of commercial research*, (Zagazig University-Egypt), Vol. 32 No 2, pp. 3-38.

**Published refereed regional journal papers (in Arabic):**

12. Kamhawi, Emad M. (2005), "Customer value as a basis for customer relationship management: a review article" *Journal of commercial research*, (Zagazig University-Egypt), Vol. 27 No. 1.

- عماد محمد قمحاوي. (٢٠٠٥). " المفهوم الحقيقي للقيمة كأساس لإدارة واستمرارية العلاقة مع العملاء – بحث مرجعي"، *مجلة البحوث التجارية*، جامعة الزقازيق، كلية التجارة، المجلد ٢٧، العدد ١، ص ص. ٦٠-١٥.
13. Kamhawi, Emad M. (2004), "Determinants of users' acceptance of Internet shopping: an empirical study in the University of Bahrain", *Accounting, Management and Insurance Review*, (Cairo University-Egypt), Vol. 63 No. 1.
- عماد محمد قمحاوي. (٢٠٠٤). " العوامل المحددة لقبول المستهلك لتكنولوجيا التسوق عبر الإنترنت: دراسة ميدانية لمجتمع جامعة البحرين"، *مجلة المحاسبة والإدارة والتأمين*، جامعة القاهرة، كلية التجارة، العدد ٦٣، السنة ٤٣.
14. Kamhawi, Emad M. (2003), "A conceptual framework for risk factors influencing success of information systems projects in the Egyptian Banking industry" *Accounting, Management And Insurance Review of Cairo University* (Cairo University-Egypt), Vol. 61, No. 4.
- عماد محمد قمحاوي. (٢٠٠٣). "نحو إطار نظري للمخاطر المحددة لنجاح إدارة مشروعات نظم المعلومات في قطاع البنوك"، *مجلة المحاسبة والإدارة والتأمين*، جامعة القاهرة، كلية التجارة، العدد ٦٢، السنة ٤٢، ص ص ١٧٩-٢١٦.
15. Kamhawi, Emad. (2003), "Technical and organizational requisite skills for Bahraini Webmasters and job performance", *Scientific Magazine of Economics and Commerce Quarterly*, (Ain Shams University-Egypt), Vol. 41, No. 2.
- عماد محمد قمحاوي. (٢٠٠٣). " المهارات التنظيمية والفنية لمشرفي مواقع الإنترنت وأثرها على الأداء الوظيفي: دراسة ميدانية على منشآت الأعمال بمملكة البحرين"، *المجلة العلمية للاقتصاد والتجارة*، جامعة عين شمس، كلية التجارة، العدد ٢، أبريل، ص ص ٢٧٣-٣٠٧.
16. Kamhawi, Emad (2002), "Evaluating Internet based – E. Commerce systems adoption in Bahraini SMEs", *Journal of Commercial and Financial Studies*, (Cairo University at Beni-Swif-Egypt), Vol. 12, No. 4.
- عماد محمد قمحاوي. (٢٠٠٢). " تقويم استخدام نظم التجارة والأعمال الإلكترونية باستخدام الإنترنت في الشركات الصغيرة والمتوسطة الحجم بمملكة البحرين"، *مجلة الدراسات المالية والتجارية*، جامعة القاهرة فرع بني سويف، كلية التجارة، العدد ٣.

#### **Text Books (in Arabic):**

1. Kamhawi, Emad (2017), *Communications & Marketing Reports*, University Book Centre, Zagazig – Egypt. (A text book for a course titled: Marketing Reports, for Zagazig University, Egypt).
- عماد قمحاوي (٢٠١٧). *الاتصال الإداري وتقارير التسويق*، الزقازيق، مركز الكتاب الجامعي، الزقازيق. (كتاب دراسي لمقرر تقارير التسويق، لطلاب كلية التكنولوجيا والتنمية، جامعة الزقازيق).

2. Kamhawi, Emad (201٦), **Electronic Business**, University Book Centre, Zagazig – Egypt. (A text book for a course titled: Electronic Business, for Zagazig University, Egypt).  
 عماد قمحاوي (٢٠١٦). الإدارة الإلكترونية للأعمال، الزقازيق، مركز الكتاب الجامعي، الزقازيق. (كتاب دراسي لمادة نظم المعلومات الإدارية، لطلاب كليات التجارة)
3. Kamhawi, Emad (2015), **Ethics and Management of Business Enterprises**, University Book Centre, Zagazig – Egypt. (A text book for a course titled: Business Ethics & Corporate Social Responsibility, for Zagazig University, Egypt).  
 عماد قمحاوي (٢٠١٥). الأخلاق وإدارة منشآت الأعمال، الزقازيق، مركز الكتاب الجامعي، الزقازيق. (كتاب دراسي لمقرر أخلاقيات الأعمال والمسؤولية الاجتماعية، لطلاب كليات التجارة)
4. Kamhawi, Emad (2015), **Management**, University Book Centre, Zagazig – Egypt. (A text book for a course titled: Business Ethics & Corporate Social Responsibility, for Zagazig University, Egypt).  
 عماد قمحاوي (٢٠١٥). الإدارة، الزقازيق، مركز الكتاب الجامعي، الزقازيق. (كتاب دراسي لمقرر مبادئ الإدارة، لطلاب كليات التجارة)
5. Kamhawi, Emad (2015), **Decision Support Systems**, University Book Centre, Zagazig – Egypt. (A text book for a course titled: Management Information Systems, for Zagazig University, Egypt).  
 عماد قمحاوي (٢٠١٥). نظم دعم القرارات، الزقازيق، مركز الكتاب الجامعي، الزقازيق. (كتاب دراسي لمقرر نظم دعم القرارات، لطلاب كليات التجارة)
6. Kamhawi, Emad (2011), **Human Resources and Knowledge Management**, University Book Centre, Zagazig – Egypt. (A text book for a course titled: Management Information Systems, for Zagazig University, Egypt).  
 عماد قمحاوي (٢٠١١). الموارد البشرية وإدارة المعرفة، الزقازيق، مركز الكتاب الجامعي، الزقازيق. (كتاب دراسي لمادة إدارة الموارد البشرية، لطلاب كليات التجارة)
7. Kamhawi, Emad (2010), **Information systems and Management of Business Enterprises**, University Book Centre, Zagazig – Egypt. (A text book for a course titled: Management Information Systems, for Zagazig University, Egypt).  
 عماد قمحاوي (٢٠١٠). نظم المعلومات وإدارة منشآت الأعمال، الزقازيق، مركز الكتاب الجامعي، الزقازيق. (كتاب دراسي لمادة نظم المعلومات الإدارية، لطلاب كليات التجارة)
8. Kamhawi, Emad (2002), **Information Technology and Business Organizations**, Scientific Publications, Zagazig – Egypt. (A text book for a course titled: Introduction to Computer Studies, for Zagazig University, Egypt).  
 عماد قمحاوي (٢٠٠٢). تكنولوجيا المعلومات و منشآت الأعمال، الزقازيق، المكتبة العلمية بالزقازيق. (كتاب دراسي لمادة الحاسب الآلي، لطلاب كليات التجارة)

9. Kamhawi, Emad (2001), *Principles of Database Systems*, Pharos Publications, Zagazig-Egypt. (A text book for a course titled: Introduction to Database systems for Business Organizations, for Zagazig University, Egypt)  
عماد قمحاوي (٢٠٠١). أساسيات نظم قواعد البيانات، الزقازيق، مكتبة الفراعنة. (كتاب دراسي لمادة أساسيات نظم الحاسب الآلي، لطلاب كليات التجارة)

## Supervised Theses

1. M.. Salama, "Competitive advantage as a mediator in the relationship between intellectual capital & strategic success – An applied study on Egyptian private sector", PhD. thesis, Faculty of Commerce, Suez Canal University.  
ماريانا جودت سلامة عوض، "الميزة التنافسية كمتغير وسيط في العلاقة بين رأس المال الفكري والنجاح الاستراتيجي، دراسة تطبيقية على شركات القطاع الخاص المصري"، رسالة دكتوراة، كلية التجارة جامعة، قناة السويس.
2. G. Abdel Aziz. "The impact of organizational silence on job attitudes - An applied study on Zagazig University personnel", Master thesis, Faculty of Commerce, Sadat University.  
غادة إبراهيم عبد العزيز أحمد، "أثر الصمت التنظيمي على الاتجاهات الوظيفية دراسة تطبيقية على العاملين في جامعة الزقازيق، رسالة ماجستير، كلية التجارة، جامعة السادات.
3. A. Abu-Shama, The role of Entrepreneurial university orientation on developing learning organizational core competencies - an applied study on Egyptian Universities", Master thesis, Faculty of Commerce, Zagazig University.  
أسماء خليل أبو شامة، "دور التوجه الريادي بالجامعة في تطوير جدارات التعلم التنظيمي دراسة تطبيقية على الجامعات المصرية"، رسالة ماجستير، كلية التجارة، جامعة الزقازيق.
4. M. Khamis, "The role of transformational leadership on personnel creativity – An applied study", Master thesis, Faculty of Commerce, Zagazig University.  
منى سعد على محمد خميس، "أثر القيادة التحويلية على إبداع العاملين: دراسة تحليلية للدور الوسيط للتمكين – دراسة تطبيقية"، رسالة ماجستير، كلية التجارة، جامعة الزقازيق.
5. A Abdel-Fatah, "A study of the impact of board characteristics & ownership structure, on financial performance: An applied study on Egyptian Banks". Master thesis, Faculty of Commerce, Zagazig University.  
عبير رجب عبد الفتاح، "دراسة أثر خصائص مجلس الإدارة وهيكل الملكية على الاداء المالي: دراسة تطبيقية على البنوك المصرية"، رسالة ماجستير، كلية التجارة، جامعة الزقازيق.
6. E. El-Rady, "The role of knowledge transfer strategies in managing supply chains: a comparative study of agile & lean operation", Master thesis, Faculty of Commerce, Zagazig University.  
إسراء سلامة الراضي، "دور إستراتيجيات نقل المعرفة في إدارة سلاسل التوريد: دراسة مقارنة للتشغيل المرن والرشييق"، رسالة ماجستير، كلية التجارة، جامعة الزقازيق.

7. F. Issawi, "The impact of talent management strategies on job core competencies – the mediating role of knowledge management", Master thesis, Faculty of Commerce, Zagazig University.  
فاطمة فايز العيسوي، " أثر إستراتيجيات إدارة المواهب على الجدارات الوظيفية – الدور الوسيط لإدارة المعرفة"، رسالة ماجستير ، كلية التجارة، جامعة قناة السويس.
8. M. El-Shafie, "The impact of customer-company identification on the relationship between social responsibility & repurchase intention- a field study", Master thesis, Faculty of Commerce, Suez Canal University.  
مروة محمد الشافعي، تأثير تماثل العميل مع الشركة على العلاقة بين المسؤولية الإجتماعية للشركات ونية إعادة الشراء دراسة ميدانية، رسالة ماجستير ، كلية التجارة، جامعة الزقازيق.  
(تمت المناقشة ومنح الدرجة سبتمبر ٢٠٢٠).

## Teaching experiences

### Taught the following courses in Zagazig University

#### (for Both Faculty of Commerce & Faculty of Technology & Development)

Principles of Management; Entrepreneurship & Small Business Management; Business Ethics & Corporate Social Responsibility; Creativity & Problem Solving; Management Information systems; Public Administration; Electronic Business.

### Taught the following courses in the University of Suez Canal (secondment)

Strategic Management; Principles of Management; Human Resources management; Financial Management & Corporate Finance; Production Planning & Control; & Marketing Management.

### Taught the following courses in the University of Bahrain

Information Technology Strategies; Decision Support Systems; Management Information Systems; Project Management; Research Methodology; Information Resources Management; Computerized Accounting.

### Taught the following courses in the University of North London

Information Technology Strategies; Systems Analysis & Design; Software Programming; IT Applications.

## Training courses & conferences:

### Training attended in Zagazig University

- Quality assurance and accreditation for higher education programs
- Use of Information Technology in education
- Writing research papers and international publication
- Quality standards for teaching
- Effective presentation
- Teaching profession ethics

### Conferences attended



- The e-Learning Conference: a new era of learning and culture, University of Bahrain, 2006
- The Permanent Scientific Committee for Business Administration, February, 2001.
- The Permanent Scientific Committee for Business Administration, February, 2000.
- American Association for Artificial Intelligence (AAAI), Seattle, Washington, USA, 1994

### **University and community contribution:**

- Directly served Zagazig University through holding some important leadership job positions. At the present time I Work as Dean of the Faculty of Technology & Development. Also I served before as a Associate Dean for Community Service and Environmental Development and before that I served as Head of the Administrative Sciences Department at the Faculty of Technology and Development - Zagazig University.
- Establishing and implementing an integrated e-learning platform and system for the Faculty of Technology and Development using the Moodle system ([www.arab-bisc.net](http://www.arab-bisc.net)) to meet the requirements of online education due to the Corona pandemic. The system successfully handled all students' practical exams and training programs, as well as assignments, exercises, lectures, and others for more than 400 courses for 3800 students for the Faculty. At the present time the platform is being used for our e-learning practices and for the distribution of the e-book to students.
- Participation in the international accreditation for quality of the Central Laboratory of Soil, Food and Feed in the Faculty as an Associate Dean for the Faculty for community service and environmental development, and then renewing the accreditation for the third time as Dean to be one of the most important edifices of Zagazig University, given that it provides 53 internationally accredited laboratory experiments that researchers in the faculties of technology & development, sciences, agriculture, pharmacy medicine depend on for their research projects in addition to providing service to companies and investors for the purposes of export, production and other businesses that needs analyzes of water, food and soil.
- During the period of work as Dean of the Faculty, I implemented the educational effectiveness project for the Faculty as project manager to modernize and renew some of the teaching halls and some of the Faculty's laboratories and its agricultural assets. The project was fully implemented in terms of material projects.
- Managing the projects of progress for qualification and program accreditation for quality for five undergraduate programs at the Faculty of Technology and Development in the current period. Moreover, as a

supervisor of the Department of Administrative Sciences in the Faculty, I am carrying out executive tasks as the general supervisor of two undergraduate programs in the department.

- During my tenure as an Associate Dean, I participated in designing the Faculty bylaw that is currently applied from 2013 for undergraduate programs, so that the Faculty will be the first Faculty in the university to implement a bylaw of credit hours for all its undergraduate programs.
- I designed and submitted, during my tenure as a Dean, a list of technological interdisciplinary undergraduate programs with expenses in which faculties of law, arts and sciences participate along with the Financial and Administrative Sciences Section in the Faculty in the fields of “forensic accounting”, “marketing communications and digital marketing”, “business logistics” and “systems accounting information”.
- During my tenure as Dean, I participated in presenting the first bill for biotechnology and laboratory analysis with expenses, which is currently presented to the Supreme Council of Universities.
- I submitted a proposal to establish a spate section of Applied Industrial Technology in the Faculty and designed and submitted a list of four undergraduate technology programs in the fields of "Fashion and Clothing", "Basic Industry and Decoration", "Advertising, Publishing and Printing" and "Digital Arts".
- Establishing and operating the Academic Guidance Unit at the Faculty of Technology and Development, which was able to provide support to students in an organized manner, provide paper files for each student in the Faculty about his academic status, and control student registration processes for courses at all educational.
- Establishing, managing, organizing, and operating an integrated communications and media system to transform the Faculty into an information-rich society in which full information is available in a timely manner about events, activities, operations, etc., in an effective manner that depends on social networking sites, the Faculty portal and its electronic platforms. The platform succeeded in developing a more positive image of the Faculty and the spread of the Faculty's name among the public and within the university positively.
- Establishing an e-learning unit at the Faculty that supports faculty members in training and learning to use the Microsoft 365 platform and the Teams program to deliver online lectures to students, as well as support in creating courses online and providing technical support to students.
- Developing and supporting the Measurement and Evaluation Unit at the Faculty by adding a work team to evaluate performance and elicit opinions, which is currently providing a set of electronic questionnaires to students,

faculty members, graduates, and scholars about courses, the educational process, programs...etc.

- As an Associate Dean for environmental Engagement & Community Services, I have initiated & taken part in many of the Faculty & University such the annual university environmental engagement campaign across El-Sharkia County villages & Towns.
- Contributed in many university committees as a chairperson or as a member such as Curricula; Continuing Education; Strategic Planning ...etc.
- Major contribution in a consultation project aimed to “Redesigning the manpower structure of Zagazig University” (2001-2002)
- Contributed to a revision of the self-evaluation document of the Department of Accounting- Faculty of Business in the University of Bahrain for the accreditation request applied for the UNDP/RBAS. (The department got successfully accredited in February 2004).
- Also contributed in the preparation of the accreditation of the ABET (American Board for Engineering & Technology) for Information Systems department of the University of Bahrain, (The department got successfully accredited in December 2010).
- Contributed to the design of a minor specialization in Information Systems for BSc. students of the Faculty of Arts, University of Bahrain (2002).
- Training and consultation experience in some consultation houses in Egypt such as MADAC (Management and Development Arab Center) and West Gate Consultations. Also training contribution in the continuing education center in the University of Bahrain. Main professional experiences in Enterprise Systems adoption, IT-Enabled Business Process Reengineering.
- Worked as a technical expert in one of Bahrain Civil Court cases. Main mission was in evaluating Information Systems adoption projects, tenders, and bidders' offers in the field of Information systems, Information systems training programs, and business process reengineering projects.